

Michael X. Reinmund
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Summary

Client-focused individual with a thorough knowledge of retirement account rules and regulations and anti-money laundering screening. Creative thinker in regard to solving client issues. Strong research and analytical skills.

Work Experience

PNC Financial Services

Pittsburgh, PA

AML Sanctions Analyst

August 2021 – June 2022

- Analyze client and external data to assist in the prevention of potential AML activities.
- Utilize various proprietary and commercially available software to confirm AML clearance.
- Document research analysis and techniques in specified software.
- Perform critical self-reviews of AML analysis prior to submission for clearance.

IRA Customer Service Representative

July 2019 – July 2021

- Perform customer service activities and resolve various issues for clients regarding their IRAs.
- Advise clients on rules and regulations for both traditional and Roth IRAs.
- Provide relevant information to clients about the impact of the CARES Act on their IRAs.
- Document accurate information from customer interactions.
- Manage risk by detecting potential fraudulent situations.

BNY Mellon (Insight Global)

Pittsburgh, PA

Client Relationship Representative

January 2019 – July 2019

- Supported client on-boarding, transition, and conversion projects by performing multiple operational activities.

Keith Rothfus Campaign for U.S. Congress

Pittsburgh, PA

Campaign Representative

August – November 2018

Allegheny County

Pittsburgh, PA

Intern – County Council

June – August 2017

Education

The Pennsylvania State University

State College, PA

Bachelor of Arts in Political Science

December 2018

- Varsity Athlete - Penn State (Erie) Swim Team

Skills

Microsoft Word, Excel, PowerPoint, Lexis Nexis, World Check