1315 PHILLIPS ST. VISTA, CA 92083 619-830-1696 ~ STEPHENGLOONEY@GMAIL.COM

### **Experience** Pine Construction and Don Looney Architect

### North County, San Diego, CA

8/2022 - Current

Perform general construction duties for commercial and private construction projects, including hands-on work in demolition, masonry, electrical, plumbing and framing. I collaborate with architects and city officials to ensure compliance with zoning and permitting regulations, and utilize drone technology to survey and assess properties.

### Seneca and The Reading Club – Assistant General Manager

### San Diego, CA

7/2021 - 2/2022,

Opening development team member, coordinating with construction companies, private contractors, and operations to execute timelines while transitioning from construction to opening. Executing marketing plans for both restaurant and social club, along with the responsibility of preshift, orientations, new hires and ensuring a smooth operation process for both venues. Working with city officials and police for different issues and compliance.

### Zinque Little Italy – General Manager

### San Diego, CA

9/2019 - 7/2021

Assisted with a demonstrated history of success in the restaurant industry. Proven ability to facilitate the opening and organization of a Los Angeles – based restaurant group. Advanced from opening barista to General Manager within two years, assuming full responsibility for both front and back of house operations. Expertise in kitchen and service management, scheduling, payroll and staff development. Maintained compliance with the city requirements and permits, while retaining and managing private contractors and third-party vendors for additions and repairs.

### Omnia Nightclub - HaXassan -VIP Events/Club Services

### San Diego, CA

### 4/2015 - 5/2020

Experienced team member with an outstanding track record in the hospitality industry. Proven to create a memorable and safe experience for guests while fostering and exciting atmosphere with exceptional service. Skilled in maintaining business relationships and coordinating events and buyouts. Trusted with managing cash tips across departments. Recognized as a lead trainer for various departments, ensuring that team members are well-trained and providing the best service.

# Jump Line Productions – Producer's Assistant Los Angeles, CA

2/2013 - 2/2017

Producing award ceremonies and large corporate events. Skilled in coordinating with major talent, talent managers, media and third-party vendors to ensure seamless execution of Hollywood venue productions. Expertise in monitoring changing timelines and adapting quickly to last-minute changes while managing multiple aspects of event production.

### Fairmont Grand Del Mar – Assistant to Manager

### San Diego, CA

## 8/2011 - 7/2013 & 2/2014 - 8/2016

Ensured guest satisfaction and the efficient operation of the departments by assisting and supervising the execution of events and buyouts. Assist the manager by continually focusing on teamwork, guest satisfaction and development of the associates. Upheld our elite–level ratings from the Forbes Travel Guide and AAA. Anticipate guests' needs, while redefining hospitality as a whole, with outstanding service.

## Andaz - Hyatt Capital Gate - Hospitality Intern

## Abu Dhabi, UAE

#### 7/2013 - 2/2014

This program offered the opportunity to gain in-depth knowledge and first-hand practical experience in the many aspects of hotel operations in a foreign country working with a diverse group of people in a different culture. While working there it provided insights into hotel operations through exposure to multiple departments and developed relationships with leaders in the field and country.

# Education San Diego City College/Palomar College – International Relations and Affairs

Acquired a better understanding for international policies and politics. Gained a more well -rounded knowledge of different governments and the way they work with other countries.