

## Contact

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## Top Skills

Problem Solving

Target Driven

Relationship Building

## Certifications

Security Officer/Private Investigation

# Adam Tyson

Security at Columbus Library  
United States

## Summary

I graduated Columbus State Community College in 2017 with an associate degree in criminal justice. I have been working in the security industry for 8 years. I have many skills such as, report writing, visual deterrent to crime, and directing traffic. I have experience in conducting surveillance using various technologies and softwares. I have great customer service skills. I feel most useful when helping people in a time of need. Finally, I am trained how to react during a time of crisis. For example, removing unwanted danger to the properties that are being secured. Also, I helped out with the CARES ACT (COVID-19) program. I assisted clients in the rental assistance program.

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## Experience

### BEST Crowd Management

Security Professional

October 2023 - Present (6 months)

Greets guests that come into the venue

Making sure fans go through the metal detectors, checking bags, and credentials

Observing the crowds for suspicious activity

Security for sports games, concerts, theatre, and festivals

Security escorts for celebrities

### Columbus Metropolitan Library

Security Officer

February 2022 - Present (2 years 2 months)

Columbus, Ohio Metropolitan Area

- Greeting customers upon entry and sometimes gives direction to the proper location
- Working special events to ensure a safe environment
- De-escalation strategies for unruly people involved in hostile behavior

- Gained experience in incident report writing and CCTV (Closed-circuit television)
- Knows security policies/procedures for emergency drills
- First aid/CPR
- Cooperates with Law Enforcement to ensure a safe environment
- Experienced in closing the building down to make sure customers/staff departs safely
- Involvement with youth (students), such as monitoring student behavior and assisting with after school snack, serving as a mentor, and encouraging suspended youth to participate in restorative practice to reduce suspensions and apart of the youth engagement team
- Learned ready for kindergarten strategies to help parents/guardians pick out the appropriate books for their child
- Trained to use Narcan and Oleoresin capsicum spray

## Allied Universal

### Security Officer

June 2019 - April 2023 (3 years 11 months)

Columbus, Ohio Metropolitan Area

- Working Private Security and Investigations
- Observing and reporting suspicious activities
- Writing incident reports based off (Injuries, Trespassers, Etc.)
- Conducting Interior/Exterior foot patrols
- Following the client's security procedures and protocols
- Watching surveillance security cameras
- Trained in CPR & First Aid

Desk duty work

The original company I worked for G4S that got bought out by Allied

## A Plus Staffing Solutions

### Resident Advocate

January 2021 - December 2021 (1 year)

Columbus, Ohio Metropolitan Area

- Resident Advocate for people who are currently struggling to pay their rent, because of the COVID-19 pandemic
- Process people's applications and to make sure that they turn in all the required documents
- Take inbound calls and make outbound calls, data entry, clerical
- I also chat with the clients online

- Speak to Landlord's based on the tenant's needs  
(Call center experience)

## Amazon

### Pick Associate

May 2020 - March 2021 (11 months)

Etna, Ohio, United States

- Pick items of the Robot
- Making hourly rate for the customers
- Lifting heavy items

## City of Columbus ~ Division of Police

### Recruit

December 2018 - May 2019 (6 months)

Columbus, Ohio Area

- Police Recruit learning Arrest, Search, and Seizure
- Learning about the Ohio Revised Code & Department Policies
- Trained in Firearms and defense tactics (Use of force)
- Defensive driving skills
- Report writing skills

## Ohio Support Services

### Security Officer

October 2017 - December 2018 (1 year 3 months)

- Private security and investigations
- Stationed at a Private School
- Conducted interior/exterior foot patrols of the building
- Patrolled in the security vehicle of the campus
- Writing incident reports of injuries, accidents, and etc.
- Fire Watch
- Directing traffic
- Guard Duty

## Us Protection Service

### Security Officer

December 2016 - October 2017 (11 months)

Columbus, Ohio Area

- Private Security/ Investigations (Grocery Stores, Hotels, etc.)
- Assisting store Loss Prevention
- Visual deterrent to crime
- Conducting interior/exterior foot patrol
- Made sure that trespassers/unwelcome guests are not allowed on client property
- Writing incident reports
- Filling out trespassing forms for violators
- Vehicle patrols for client property
- Trained in handcuffing and use of force

## Staples

### Sales Associate

June 2015 - January 2017 (1 year 8 months)

- Experienced in customer service and retail
- Sales Associate/ Cashier
- Answering phone calls for customer service
- Stocking items
- Cleaning the store
- Greeting Customers

## Bayer

### Commission Sales Associate

June 2015 - August 2015 (3 months)

This job was a temporary seasonal weekend warrior project. My job was to sell Bayer products in the stores of Home Depot and Lowes. The Bayer products that I would sell would be the Weed and Grass killer. Also, I would sell other lawn products.

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## Education

### Hondros College

Real Estate Salesperson · (May 2023 - July 2023)

### Columbus State Community College

Associate's degree, Criminal Justice and Corrections · (2015 - 2017)